

Hotel BelVital

The best place to relax and enjoy the Black Forest

Willi-König-Str. 17-19, 72178 Waldachtal, Germany

www.hotel-belvital.com

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Terms and conditions

- Please note we are a non-smoking establishment- however guests may use their balcony or the designated smoking area in the garden or our bar if they wish.
- Our conditions are for guidance only and subject to change without notice.
- All prices in Euros are per person for packages and per person and night for rooms. The prices do not include the local spa taxes. The spa taxes include a free daily travel passes for local rail and bus journey (this is offered by our local Tourist Office and as such any changes to their terms and conditions are beyond our control).
- Bookings will be confirmed only after the 50% non-refundable deposit has been received. Deposit payment instructions will be given with your booking proposal/offer.
- Cancellations must be made in writing 2 weeks before due arrival date. After that you are liable for the full cost of reservation.
- Payment of balance due on arrival. Payments to be made in Euros by cash, credit card (master, visa)
- Pets are allowed on request. For this we have two designated Apartments for dog owners in our separate house. In all public areas, except of our garden, pets are not allowed. We charge 5,00 € per pet and day without feed.
- You may check in on the day of arrival at any time, subject to agreement. Please check-out until 12.00 am.
- Only members of your party as shown on the booking form may occupy the rooms.
- All linen, bathrobes and towels are provided. Cots and highchairs are available, please order before arrival.
- Complaints should be reported to the owners immediately.
- The owners and employees of Hotel BelVital shall not be liable to you or any member of your party for any loss or damage to your property or person, however caused.
- We reserve the right to refuse any booking, and to cancel in the unlikely event of the room becoming unavailable through any event outside of our control, subject to a full refund of any monies paid.
- In the event of any unresolved dispute between the parties it shall be referred to jurisdiction of the German Courts only and shall be governed by German Law interpretation.